



Expertise:

- IT Compliance and Audit, Information Security Risks, GRC, ISO 27001 ISMS, Personal Data Protection, PCI DSS, SOC 2 Type 2
- Business Continuity Management System (ISO 22301)
- IT Project Management (Network, DRC, Virtualization, Server Installation, Microsoft Domain Controller Configuration, Exchange Server, Agile Software Projects)
- Advanced Excel and Reporting Training
- Microsoft Office Training

About

I have been involved in various areas of the IT sector for 20 years.

- Designing and managing Information Security Management System (ISO 27001) processes, auditing, and consulting
- PDP & GDPR compliance project audits and consulting
- Managing ISMS compliance processes (banking it processes)
- Internal auditing and management of external audit processes for PCI DSS
- Compliance studies for CBRT Payment Systems
- Proficiency in and compliance with SOC 2 Type 2 processes
- Business Continuity Management System (ISO 22301) compliance efforts

In the past, I have also gained experience in IT project management and corporate/individual IT training, including computer operations, Microsoft Office training, and advanced Excel courses.

I have ISO/IEC 27001:2013 Lead Auditor certification (Exemplar Global)

Personal Information

Name & Surname	Gülşen KARATAŞ
Phone	+90 535 957 78 00
E-mail	gulsenkaratas20@gmail.com
Marital status	Single
Driver's Licence	B- (active driver)

Work Experience (20 Years)

- 1) Logo Yazılım ve San.Tic. A.Ş. – Senior Technical Compliance Specialist (January 2022 – March 2025)
Reporting to: Head of Information Systems (CIO)

Responsibilities:

- Conducting GAP assessments for ISMS compliance within the company and assisting with bank audits
- Leading certification efforts for group companies (SOC 2 Type 2, PCI DSS)

- Performing PCI DSS internal audits, coordinating with teams during external audits, and ensuring remediation of findings
- Assisting banks and global clients with compliance-related requests and audits, coordinating teams to meet requirements
- Communicating and reporting audit findings, ensuring the collection of necessary evidence
- Providing consultancy to identify and resolve compliance gaps in PDP, GDPR, BRSA ISMS, and ISO 27001 for Logo Software applications
- Planning penetration tests for the Logo application suite with TSI-certified firms and overseeing remediation and verification testing
- Coordinating the annual business continuity testing for the Logo application suite
- Planning and conducting DPIA (Data Protection Impact Assessments) for Logo's products
- Collaborating with the management systems consultant to implement and update integrated management systems (ISO 27001 ISMS, ISO 22301 BCMS, etc.)
- Conducting technical evaluations of customer contracts to ensure compliance
- Working alongside the legal team to assess the technical aspects of regulatory requirements

2) Sistem Global – IT Risk and Security Consultant (2019 – 2022)

Responsibilities:

- Collaborating with the legal team on KVKK compliance projects (approximately 250 technical compliance projects) and conducting ISO 27001 consulting processes
- Providing technical consulting to companies across various industries to ensure compliance with sector-specific regulations (e.g., healthcare information systems, aviation IT regulations)
- Implementing technical measures for Personal Data Protect compliance and conducting audits
- Preparing data inventories and conducting GAP analyses, followed by reporting findings
- Delivering training sessions on technical security measures, particularly for legal professionals and other stakeholders

CONSULTED INDUSTRIES

- | | |
|--------------------------------|--------------------------------|
| • <u>Shopping Malls /</u> | • <u>Logistics</u> |
| • <u>Construction</u> | • <u>Automotive</u> |
| • <u>IT / Software</u> | • <u>Healthcare</u> |
| • <u>Education</u> | • <u>Insurance</u> |
| • <u>Food Industry</u> | • <u>Tourism / Hospitality</u> |
| • <u>Aviation Industry</u> | • <u>Manufacturing</u> |
| • <u>Public Sector / Local</u> | |

3) İnvento Bilgi Teknolojileri – Information Security Consultant (2018 – 2019)

Responsibilities:

Preparing asset inventories and personal data inventories for Personal Data Prptect and ISO 27001 compliance projects , Providing process consultancy for compliance implementation, Conducting audits and performing GAP analyses based on findings

4) Datamarket – IT Project Management Specialist (2014 – 2018)

Responsibilities:

- Managing and executing technical projects within the IT and infrastructure team
- Preparing proposals and monitoring SLA processes, ensuring proper reporting to clients
- Overseeing partner processes, including HPE installation projects and Microsoft SAM assessments
- Leading the ISO 27001 project and conducting risk analyses in collaboration with consultants

Training Experience:

In addition to my primary roles, I have worked with multiple companies simultaneously, delivering corporate and individual training programs on a part-time or weekend basis.

- 5) EMR Academy Corporate Training – Microsoft Office Trainer (2018 – 2020)
- 6) Evopro - İTÜ Project – Advanced Excel Trainer (2014 – 2016)
- 7) Ece Business Solutions (Public (İŞKUR) Project – Social Media Expertise Trainer (2013 – 2014, project-based)
- 8) Bilişim Eğitim Merkezi – Advanced Excel and Reporting Trainer (2012 – 2016)
- 9) Professional Minds Corporate Training – Advanced Excel and Reporting Trainer (2011 – 2015)
- 10) İSMEK (Istanbul Metropolitan Municipality) – Computer Instructor (2006 – 2013)
- 11) Esenyurt Municipality – Computer Teacher (2006 – 2009)

Education

- **Master's Degree:** Gaziantep (Zirve) University – Management Information Systems (MIS), 2014
- **Bachelor's Degree:** Anadolu University – Faculty of Business Administration, 2011
- **Bachelor's Degree (Ongoing):** Anadolu University – Management Information Systems
- **Associate Degree:** Sakarya University, Karasu Vocational School – Computer Technologies and Programming, 2005
- **Minor:** Anadolu University – Brand Communication, 2018
- **High School:** Avclar Vocational High School (Computer Science), 2003

Languages

English: C1 (Advanced)

Certifications

- ISO 27001:2013 Lead Auditor
- ISO 9001:2015 Internal Auditor
- Expert Witness Basic Training
- Software Contracts Training
- Project Management Training
- English Proficiency Certificates (B1, B2)